

Aaron Epstein Vice President

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**** CONFIDENTIAL / CONTAINS PATIENT IDENTIFYING INFORMATION ****

April 12, 2021

VIA E-MAIL

Fred Loblein, NJMMP Monitor John Vierbuchen, NJMMP Investigator Melissa Jenkins, NJMMP Investigator Medicinal Marijuana Program New Jersey Department of Health 369 South Warren Street, 4th Floor Trenton, NJ 08608-2308

Re:

NJMMP Permit No.

This letter serves to self-report an incident from Friday, April 9,2021, wherein an employee of GSD NJ, LLC d/b/a Garden State Dispensary ("GSD") Union facility mistakenly completed a transaction for the profile of t

. The error caused **to leave** the dispensary with incorrect patient labels. was contacted and correct patient labels have been provided.

Every GSD employee is trained in employee standard operating procedures at the onset of their employment and undergoes continuous training throughout their tenure. The procedures require that when a patient enters the purchasing area of the dispensary, the technician is required to inspect the patient's NJMMP card, and use the patient ID number on the card to access the patient's profile on NJMMP web portal, prior to the start of the transaction to confirm a valid allotment and amount available. To complete the transaction, the employee is to confirm the Patient ID number on the patient iD number on the patient iD number on the patient iD number.

This GSD employee failed to properly follow GSD training by not confirming the Patient ID number on the product matched the Patient ID number on the NJMMP card. Management discovered the error later that evening and immediately reported the error to the NJMMP.

In response to said incident, GSD has counseled the dispensary technician and issued a formal reprimand. Documentation of the incident and actions taken, including a copy of this letter, will be placed in their personnel file.

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If any aspect of this letter or the actions taken by GSD is not satisfactory to NJMMP, please notify me immediately so that I can revise the response and take action in accordance with your recommendations. GSD appreciates your willingness to work collaboratively with us to ensure the safe and secure dispensing of medical cannabis to our qualifying patients.

Thank you for your service to the State of New Jersey.

Very truly yours, GSD NJ, LLC D/B/A GARDEN STATE DISPENSARY

<u>/s/ Aaron J. Epstein</u> By: Aaron J. Epstein, Esq. Vice President



State of New Jersey DEPARTMENT OF HEALTH PO BOX 360 TRENTON, N.J. 08625-0360 www.nj.gov/health

PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor JUDITH M. PERSICHILLI, RN, BSN, MA Commissioner

April 12, 2021

Mr. Aaron Epstein, Esq. CCRI/GSD 950 U.S. 1 Woodbridge, N.J. 07095

<u>Notice of Violation:</u> N.J.A.C. 8:64-9.1(a)2 "Procedures for safely growing and dispensing medicinal marijuana."

Dear Mr. Epstein,

Thank you for self-reporting the mislabeling incident at your Union satellite on April 9, 2021 and for initiating a corrective action. I will await the final GSD report on this incident regarding the patients identified below:

- Iabels and her cannabis purchase being entered under Registry.
- DMM Monitoring Report will be completed on this incident referring to a violation of N.J.A.C. 8:64-9.1(a)2 "Procedures for safely growing and dispensing medicinal marijuana." However, DMM will update this violation as being in compliance when your corrective action is received and administrative discipline is completed regarding the offending employee. Thank you.

Regards,

John Vierbuchen